

FIG. 2

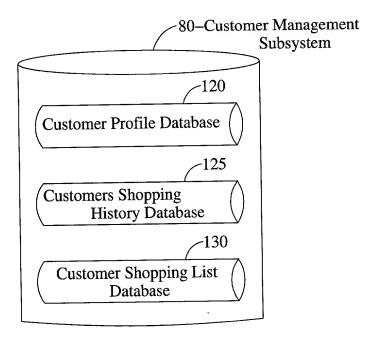


FIG. 3

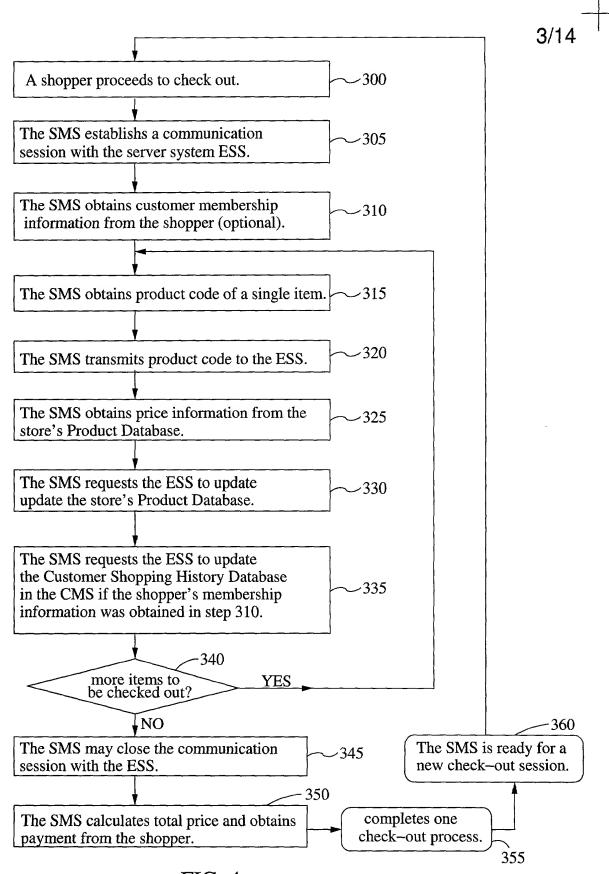


FIG. 4

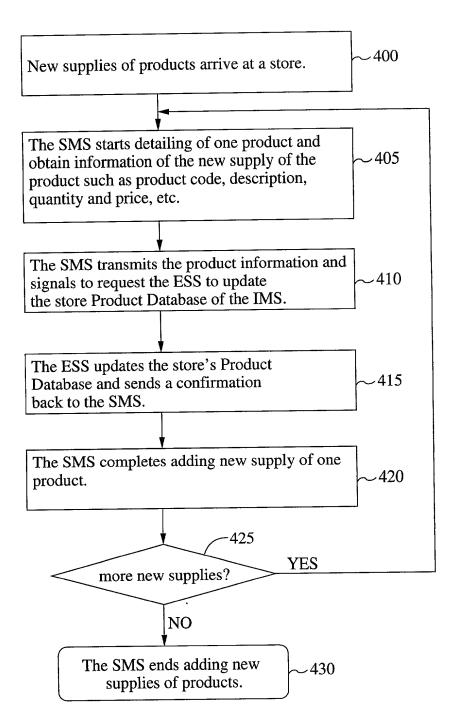


FIG. 5

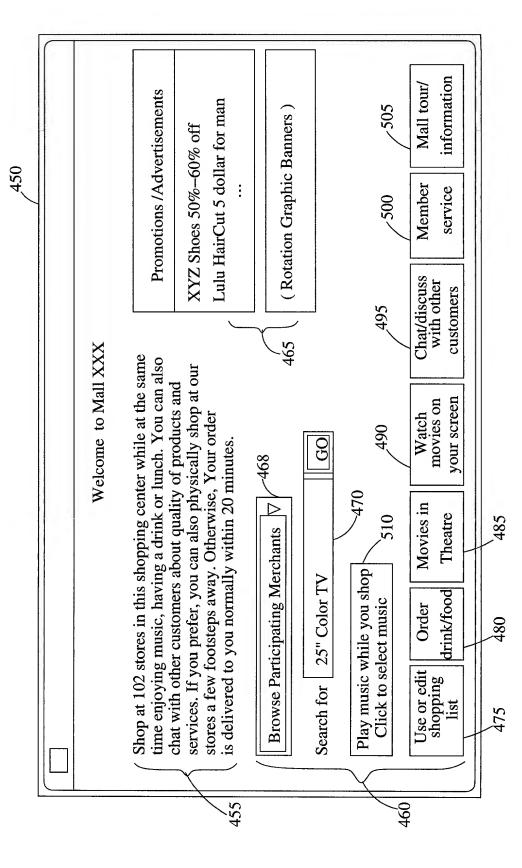


FIG. 6

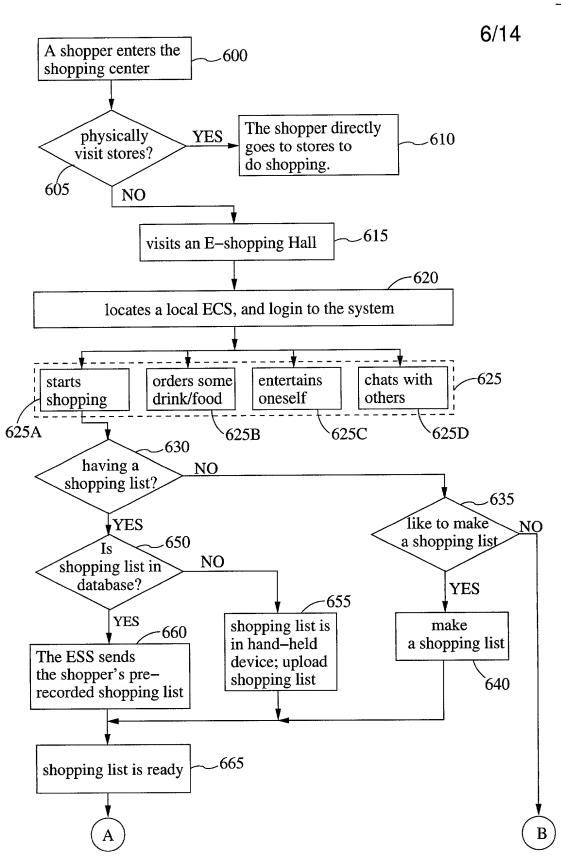


FIG. 7A

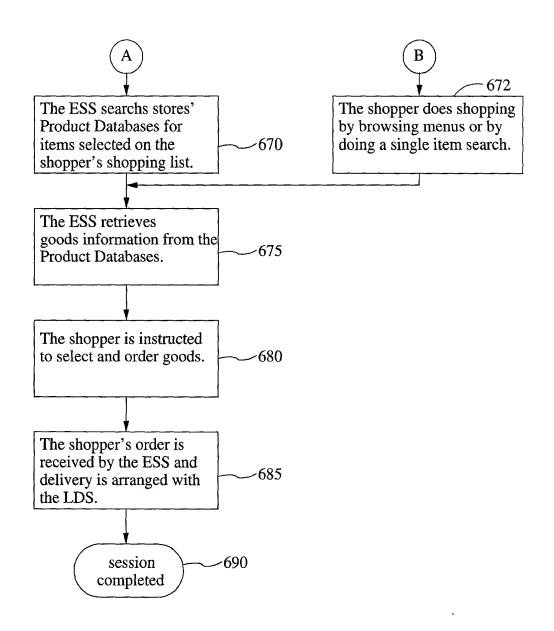


FIG. 7B

700

You have entered the following items on your list:

	When added 705	Item Description 710	Quantity 715	Select? 720
	04/09/00	man's shoe, size 7, sports	1 pair	Ø confirmed
	04//11/00	book, "How to Invest"	1	○ confirmed
	04/12/00	TV, 25"	1	⊘ confirmed
\	04/12/00	apple	1 pound	○ confirmed

CONTINUE

(click the button to confirm your selections and continue ...)

FIG. 8A

Search results of your selected items.
Available delivery options:

A. Cell 123, where I am using the computer
B. Locker number 1423
C. Home Address 1234 NW 12 Avenue, city
D. Other Address, please specify
(may incur additional deliver fee)
E. I don't want this item

1. man's shoe, size 7, sports: please select: -738 quantity | 1 (image) 737 from XYZ Shoes MegaStore, Brand AAA, price \$39.99 (more descriptions...) quantity (image) 735 from FineShoes Store, Brand BBB, price \$50.49 (more descriptions...) Where do you want this item to be delivered? select one: OB OC OD OE \odot A

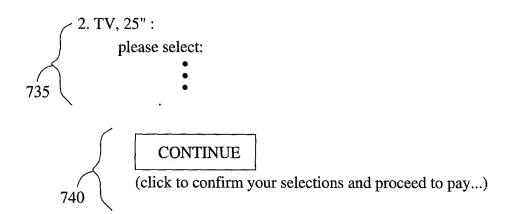


FIG. 8B

Summary:

You have ordered the following items:

To be delivered to cell 123:

1. man's shoes, size 7, brand AAA, from XYZ Shoes MegaStore, \$39.99

To be delivered to your home address xxxx:

2. 25" TV, Brand ABC, from store GreatBuy, \$208.99

Thank you for shopping with us. When confirmed, the ordered items will be delivered promptly. Those required to be delivered to Cell 123 will normally arrive in 15 minutes.

You have the following items unpurchased in your shopping list:

Item Description	Quantity	
book, "How to Invest"	1	
apple	1 pound	

click here to add remaining items

Confirm Orders

(click to confirm your orders and proceed to pay...)

FIG. 8C

750

755

Delivery Database / 780

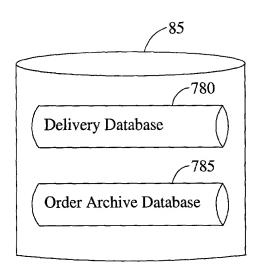
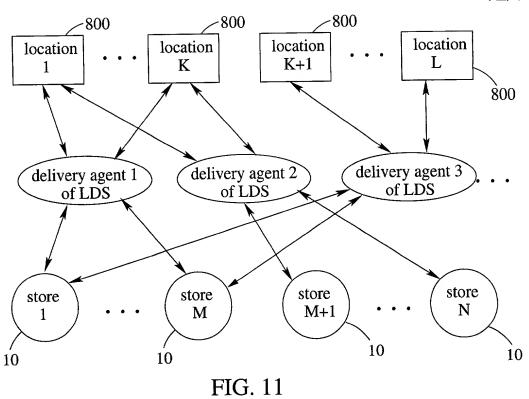


FIG. 9

Delivery. Order Date Item Code Item Store Delivery Customer and Time Description Instruction Sequence Apr 13, XYZ 000012346 D1235647 man's shoe, John Smith from store size 7, Shoes ID:0018245 to Cell 123, 2000 Brand AAA **ESH** 13:01:00 returned 000012347 F4972736 electronic Electronic Mary King Apr 13, order; from organizer, City 2000 Cell 124 **Brand BBB** 13:01:02 to store from store Apr 13, 000012348 25" TV, GreatBuy B4678934 John Smith 2000 to **Brand ABC** address ... 13:01:05

FIG. 10



Store	Location	Delivery Agent	
× 805	810	815	
S ₁	L _l	D ₁	
:	:	D ₁	802
S ₁	L _K	:	
S ₁	L _{K+1}	D ₃	
•	:	:	
S _M	L ₁	D ₁	
:	:	:	
S _{M+1}	L ₁	D ₂	
:	:	:	

FIG. 12

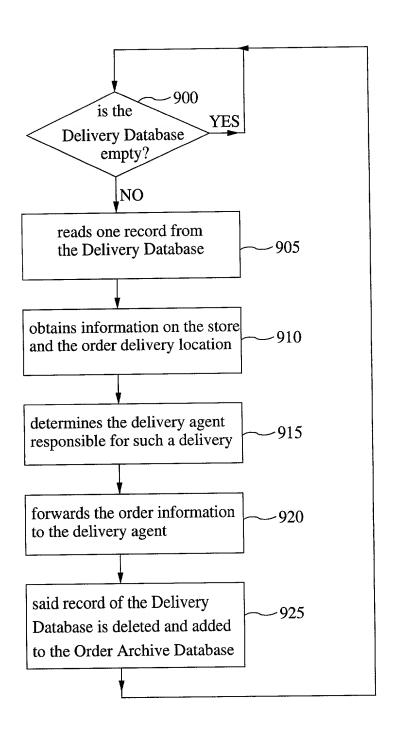


FIG. 13

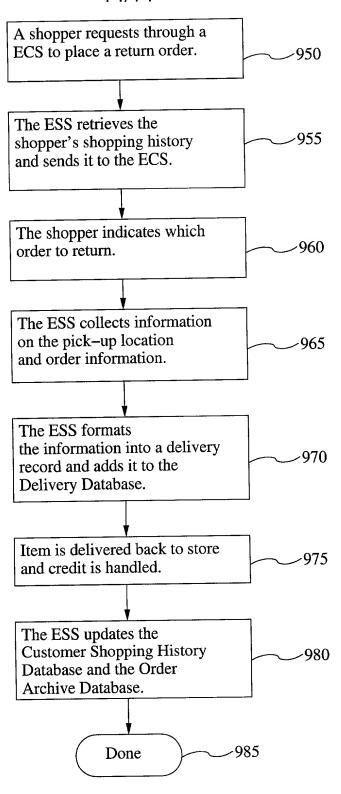


FIG. 14